

Batool Altit

Teaching assistant at An-Najah National University

Experienced optometrist and optician with over 2 years of experience in examining, patient diagnosis and optical dispensing. Excellent reputation for resolving problems, improving customer satisfaction, create good treatment plan for patients and driving overall operational improvements. Consistently saved costs while increasing profits.

Personal info:

Address: Rafedia Street, Nablus, Palestine, 00970

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Education:

- Bachelor of optometry, An-Najah National Teaching University **Aug, 2015 to Jun, 2019**
- General Secondary education examination degree in scientific field, **Aug, 2014 to Jul, 2015**

Working History:

Teaching assistant at An-Najah National University, Nablus, Palestine, **Sep, 2019 until now**

- Worked in Clinics for diagnosing Patients
- Supervised student work
- Instructed student on how performing tests and examination

Optometrist & Optician at Jouri Optical Center/Batool Afana, Qalqilya, Palestine **Aug, 2019 to Sep, 2019.**

- Worked with Jourie Optical center, customers to understand requirements and provide exceptional optical service.
- Supervised the optic center in providing excellent customer service to callers requiring assistance for eye care and vision issues.
- Worked with Batool Afana to resolve eye and sight problems, improve primary eye care and provide exceptional customer service.
- Received training in Jourie optical center to represent brand, explain technical functions of dispensing devices and guide product selection by customers.

Training:

Trainer Optometrist Assistant, Ophthalmologist Bader Tuffha clinic, Nablus, Palestine, Apr 2019 to Jun 2019.

Enhanced patient outcomes by providing knowledgeable education on procedures, medications and other physician instructions.

- Directed patients to exam rooms, fielded questions and prepared for physician examinations.
- Taught patients about medications, procedures and care plan instructions.
- Obtained client medical history, including medication information, symptoms and allergies.

Trainer Optometrist, An-Noor Eye Care Center, Nablus, Palestine, Mar 2019 to Apr 2019.

- Provided examination, diagnosis and treatment of visual disorders.
 - Conducted pre-testing and special testing such as objective refraction and, using retinoscope
 - Prepared patients for examination by Optometrist by, and to streamline patient flow.

Trainer Optician & Optometrist, Micheal Al-Hajal Optical Company, Ramallah, Palestine, Feb 2019 to Mar 2019

- Applied sales and service expertise to promote contacts, glasses, sunglasses and accessories to office customers.
- Helped clients try on and select new frames and recommended lens options to meet specific needs.
- Adjusted frames to fit patient faces by bending and shaping with hands, tools and heat.
- Conducted initial patient tests such as pressure evaluations, acuity assessments and auto refraction evaluations.

Trainer Optometrist , An-Najah National Teaching Hospital , Nablus , Palestine , Jan 2019 to Feb 2019.

- Prescribed eyeglasses and contact lenses in alignment with patient needs.
- Provided examination, diagnosis and treatment of visual disorders.

- Conducted pre-testing and special testing such as Topography and optic disk ratio using pentacam and OCT device

Trainer Optometrist & Optician, An-Najah Optical Center, Nablus, Palestine, Jun 2018 to Aug 2018.

- Supervised in providing excellent customer service to callers requiring assistance for spectacles and contact lens issues.
- Worked with center customers to understand requirements and provide exceptional optical service.
- worked with optometrists in dispensing and fixing issues

Volunteer work

1. Optometrist, AL Hakim Medical Complex at Ophthalmology Department.
2. Optometrist, Nablus Charitable Medical Complex, ophthalmology Department.
3. Food Bazar at Talaa AL-Amal School.
4. Helping & caring Orphans, at Modern Women Association
5. Vision screening, by Optometry department at An-Najah National University

Skills:

- Patient history understanding
- Treatment plan guidance
- Patient diagnosis
- Great researching skills
- Patient care understanding
- Ability to gather research
- Researching data
- Statistical analysis skills
- Driving license

Languages:

Arabic

English

French

Certifications:

- Academic Excellence in school , Oct 2012
- Translating Scientific Articles , Mar 2017
- TOEFL ITP Score Report , Jul 2017
- Communication with Western universities , Aug 2017
- Palestinian Youth Challenges: Initiatives & Solutions , Aug 2017
- IELTS score ,June 2020